

**State of Louisiana**  
**OFFICE OF FINANCIAL INSTITUTIONS**  
**COMPLAINT FORM**

**Please complete this form and return to:** Louisiana Office of Financial Institutions (OFI)  
P.O. Box 94095, Baton Rouge, LA 70804-9095  
Toll Free Phone #: 1-888-783-5530 or (225) 925-4660  
Toll Free Fax #: 1-866-341-4144 or (225) 925-4524  
To file a complaint via email, complete complaint form  
and send to: [complaints@ofi.state.la.us](mailto:complaints@ofi.state.la.us)

**Print in ink or type information.**

<b>➤</b>	Your name:
<b>➤</b>	Your loan number:
<b>➤</b>	Your telephone number(s):
<b>➤</b>	Your mailing address:

  

<b>➤</b>	<b>Type of entity about which you are complaining</b>
<input type="checkbox"/>	Bank -- <b>Please note:</b> OFI regulates state-chartered banks only. Complaints regarding nationally-chartered banks should be directed to the Office of the Comptroller of the Currency 1-800-613-6743 or by mail at Consumer Assistance Group 1301 McKinney Street, Suite 3710, Houston, TX 77010. Complaints regarding federal savings and loans (S & Ls) and federal chartered savings banks (F.S.B.'s) should be directed to the Office of the Thrift Supervision at 1-800-842-6929 or by mail at Office of Consumer Programs, 1700 G Street, NW, Washington, D.C. 20552
<input type="checkbox"/>	Bond for Deed Escrow Agency
<input type="checkbox"/>	Check Casher
<input type="checkbox"/>	Credit Repair Services Organization
<input type="checkbox"/>	Credit Union
<input type="checkbox"/>	Licensed Lender/Insurance Premium Finance Company (Finance Company) -- <b>Please note:</b> For motor vehicle sales financing, contact the Louisiana Motor Vehicle Commission, Sales Finance Division, at (504) 838-5207.
<input type="checkbox"/>	Loan Broker (Brokers consumer loans <u>not secured by real estate</u> )
<input type="checkbox"/>	Notification Filer/Retail Sales Contracts
<input type="checkbox"/>	Pawnbroker
<input type="checkbox"/>	Payday Lender
<input type="checkbox"/>	Residential Mortgage Lender/Mortgage Broker/Originator
<input type="checkbox"/>	Savings and Loan Association
<input type="checkbox"/>	Seller of Checks (Money Orders)/Money Transmitters
<input type="checkbox"/>	Other _____
<b>➤</b>	<b>Name of entity about which you are complaining:</b>
<b>➤</b>	<b>Address of entity about which you are complaining:</b>
<b>➤</b>	<b>Name and telephone number of person with whom you dealt:</b>
<b>➤</b>	<b>Description of your complaint: (Include dates in your descriptions, and attach copies of all documentation which can support your complaint such as: correspondence, loan promissory notes or any other contracts; canceled checks, receipts etc. DO NOT send originals, keep them for your records. Attach additional pages, if needed).</b>

**Description of your complaint: (continued)**[illegible]

<b>Description of your complaint: (continued)</b>
➤ <b>What would satisfy your complaint?</b>
➤ <b>What is the amount of your monetary loss, if any?</b>
<p>I authorize the Office of Financial Institutions to send a copy of this complaint, together with supporting documents, to the company against which the complaint is filed and other private or public agencies.</p> <p>I understand that the Office of Financial Institutions is not my legal representative. I understand that it is recommended that I consult a private attorney and that I may lose my private right to sue about this matter entirely if I wait too long to do so. I understand that any action by the Office of Financial Institutions may not result in a refund or other relief for me personally.</p> <p>I wish to file this complaint with the Office of Financial Institutions. I understand that your office does not conduct litigation for individuals in matters, which involve purely private controversies. I am, however, filing this complaint to notify your office of the activities of this party and to seek any other assistance you may be able to render.</p> <p><b>Your signature and the date are required for this office to process your complaint.</b></p> <p>Signature: _____ Date: _____</p>